



**Community Care Licensing Division  
Quality Assurance, Advocacy and Technical Support Bureau**

**Group Home Facilities - Most Common Deficiencies in 2014**

This is an analysis of the most common deficiencies cited during Group Home inspection visits in 2014. The Quality Assurance Unit reviewed a sample drawn from all five (5) of the Children’s Residential Program Regional Offices of 189 Inspection Visit Reports (Random Annual, Five Year Visit & Required Visit) and 412 citations. This list is limited to those deficiencies cited in three percent (3%) or more of inspections.

*Are you a Group Home licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at [TechnicalSupportProgram@dss.ca.gov](mailto:TechnicalSupportProgram@dss.ca.gov).*

<b>Most common deficiencies cited when citations were issued during a Group Home inspection visit</b>	<b>Regulation Section Title</b>	<b>Regulation Sub-Section</b>	<b>Percent of Group Homes cited for this deficiency when citations were issued during an inspection visit</b>
The facility shall be kept clean, safe, sanitary, and in good repair at all times.	Buildings and Grounds	80087(a)	51%
If it is determined that the facility can provide the services necessary to meet the child's needs, the following additional information shall be maintained in the child's record: Copies of original needs and services plans; signed by the child and their authorized representative(s), shall verify the offer to participate in plan development; and the authorized representative’s approval of the plan.	Children’s Records	84070(c)(1)	19%
Child care staff shall complete a minimum of 20 hours of annual training, including five hours course work not affiliated with the group home licensee.	Personnel Requirements	84065(j)	11%
Disinfectants, cleaning solutions, poisons, and other items that could pose a danger to clients shall be inaccessible.	Buildings and Grounds	80087(g)	10%

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Meals shall be at least third of the servings recommended in the USDA Basic Food Group Plan - for the age group served, and foods shall be selected, stored, prepared and served in a safe and healthful manner.	Food Service	80076(a)(1)	8%
All containers, including movable bins, used for storage of solid wastes shall have tight-fitting covers kept on the containers; shall be in good repair, shall be leak-proof and rodent-proof.	Fixtures, Furniture, Equipment and Supplies	80088(f)(1)	8%
Staff providing care and supervision shall receive first aid training from qualified agencies including but not limited to the American Red Cross.	Health Related Services	80075(f)	7%
Children's records shall contain consent forms, completed by the child's authorized representatives to permit the facility to authorize medical care.	Children's Records	84070(b)(10)	7%
All facilities shall secure and maintain a fire clearance approved by the city or county fire department, the district providing fire protection services, or the State Fire Marshal. (Inoperable smoke detectors and/or fire extinguishers)	Fire Clearance	80020(a)	7%
Hot water delivered to fixtures used by clients shall attain a hot water temperature of not less than 105 degrees F (40.5 degrees C) and not more than 120 degrees F (48.8 degrees C).	Fixtures, Furniture, Equipment and Supplies	80088(e)(1)	6%

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Good physical health shall be verified by a health screening, including a test for tuberculosis, performed under the supervision of a physician not more than one year prior to or seven days after employment or licensure.	Personnel Requirements	80065(g)(1)	6%
Supplies of staple nonperishable foods for a minimum of one week and fresh perishable foods for a minimum of two days shall be maintained on the premises.	Food Service	84076(c)(1)	5%
Client medical assessments shall include results of an examination for communicable tuberculosis and other contagious or infectious diseases.	Client Medical Assessment	80069(c)(1)	4%
All individuals subject to a criminal record review shall, prior to working, residing or volunteering in a licensed facility, obtain a California clearance or a criminal record exemption.	Criminal Record Clearance	80019(e)(1)	4%
The licensee shall notify the Department, in writing, within ten (10) days, of the hiring of a new administrator.	Reporting Requirements	84061(f)	3%
Licensees shall provide clean linen in good repair, lightweight, warm blankets and bedspreads; top and bottom bed sheets; pillowcases; mattress pads; and bath towels, hand towels and wash cloths.	Fixtures, Furniture, Equipment and Supplies	84088(c)(2)	3%
Client records shall contain an account of the client's cash resources, personal property, and valuables entrusted to the facility.	Client Records	80070(b)(15)	3%