



CDSS

WILL LIGHTBOURNE
DIRECTOR

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
Community Care Licensing Division – Statewide Children's Residential Program
744 P Street, MS 8-3-54 Sacramento, CA 95814



EDMUND G. BROWN JR.
GOVERNOR

February 23, 2012

Mr. C. Lynn Loftin
Executive Director
Heritage Youth Services: Birdseye RTC
P.O. Box 117
Spanish Fork, Utah 84660

Dear Mr. Loftin:

SUBJECT: CERTIFICATION BY CALIFORNIA DEPARTMENT OF SOCIAL SERVICES (CDSS)

Pursuant to California Family Code, Section 7911 et al., this is official notification that effective this date, Birdseye Ranch located at 19675 S. Highway 89, Birdseye, Utah is certified as meeting California group home licensing standards. Certification is valid through February 2013.

California licensing standards require that all serious incidents continue to be reported to CDSS' Out-of-State Placement Policy Unit for each child in care, regardless of whether he or she is a California placement. Incident reporting shall include the following:

- a. Deaths
- b. Suicide attempts
- c. Suspected physical, sexual, or psychological abuse
- d. Epidemic outbreaks and catastrophes
- e. Injuries and illnesses that require hospitalization or medical treatment (beyond first aid)
- f. Use of restraint (whether or not they result in an injury to a child)
- g. Any unusual incident or absence that threatens the physical or emotional health or safety of a child

Certification will continue to be reviewed annually. We will be following our Department policy which authorizes us to inspect facilities with or without appointment, as necessary.

If you have any questions or would like to discuss this report further, please contact me at (916) 838-5875.

Sincerely,

OLANIYAN AKYEEM
Out-of State Program Analyst

Enclosure

C: Rosalind Hyde, Deputy Compact Administrator, ICPC/Out-of-State Placement & Policy Unit

FACILITY EVALUATION REPORTCCLD Regional Office, 744 P STREET, MS 19-50
SACRAMENTO, CA 95814

FACILITY NAME:	HERITAGE YOUTH SERVICES: BIRDSEYE RTC	FACILITY NUMBER:	602300068
ADMINISTRATOR:	C. LYNN LOFTIN	FACILITY TYPE:	731
ADDRESS:	19675 S HWY 89	TELEPHONE:	(801) 798-9077
CITY:	BIRDSEYE	STATE:	UT
CAPACITY:	12	ZIP CODE:	84629
TYPE OF VISIT:	Case Management	CENSUS:	9
MET WITH:	Lynn Loftin, Executive Director	UNANNOUNCED	
		DATE:	02/23/2012
		TIME BEGAN:	01:15 PM
		TIME COMPLETED:	05:00 PM

NARRATIVE1 PURPOSE OF VISIT:2
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As mandated by California law, this annual review was performed by the undersigned analyst for the purpose of re-certification by the California Department of Social Services (CDSS) to verify the facility continues to:

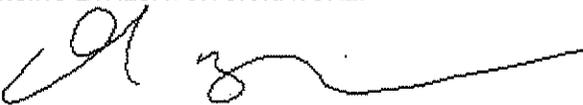
- have adequate and appropriate resources to provide safe, suitable 24-hour residential care, supervision and treatment services to youth/clients in care.
- remain in substantial compliance with California licensing standards and regulations as well as remaining licensed and in good standing with the licensing authorities of the state of geographical location -- in this case, the state of Utah.

CALIFORNIA PLACEMENTS AND PLACING AGENCIES:

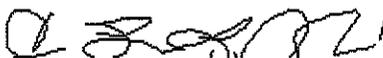
At the time of visit, the total census for California youth was two (2). Birdseye Ranch is currently contracted with two (2) California county Probation agencies ranging from central to the northern California. These counties are as follows: Fresno and Santa Cruz counties.

LOCAL STATE LICENSING / COMPLAINTS ISSUES:

The Utah Department of Human Services, Office of Licensing conducted an annual review of Birdseye Ranch on 4/13/2011. The current license was issued on 5/1/2011 and is good through 4/30/2012

SUPERVISOR'S NAME: Mei Yuk Kung**TELEPHONE:** (916)654-0118**LICENSING EVALUATOR NAME:** Olaniyan Akyeem**TELEPHONE:** (916) 838-5875**LICENSING EVALUATOR SIGNATURE:**

DATE: 02/23/2012

I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

DATE: 02/23/2012

This report must be available at Child Care and Group Home facilities for public review for 3 years.

FACILITY EVALUATION REPORT (Cont)

FACILITY NAME: HERITAGE YOUTH SERVICES: BIRDSEYE
RTC

FACILITY NUMBER: 602300068

VISIT DATE: 02/23/2012

NARRATIVE

1 On the day of this visit, contact was made with the Utah licensing representative who reported that Birdseye is
2 currently operating within substantial compliance under Utah licensing standards and there are no pending
3 legal issues or concerns.

4
5 **Complaints:** Birdseye has had no substantiated complaints in the last year.

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7 **FIRE CLEARANCE:**

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9 The most recent fire clearance was conducted on 9/9/2011 by the Utah County Fire Marshal. The current
10 clearance was issued on 9/9/2011 and is valid through 10/30/2013.

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12 **FACILITY, PHYSICAL PLANT REVIEW:**

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14 An inspection of the Birdseye campus grounds was conducted. The overall physical plant was
15 found to be in substantial order with no issue of concern. All furniture and equipment appeared to
16 be adequate, functional and in good repair.

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19 **ADMINISTRATION, PLAN OF OPERATION AND PROGRAM REVIEW:**

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21 Birdseye has had no significant changes in administration or plan of operation in the last year.

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23 **CLIENT(S) SERVICES AND PERSONAL RIGHTS REVIEW:**

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25 Both students interviewed reported they have been informed of their personal rights and reported
26 that they attend school, participate in weekly groups and receive individual counseling on a regular
27 basis. Additionally, one of the two students reported that he had received the proper medical/dental
28 treatment and follow-up services since his arrival. The other student stated that he had not yet had
29 his initial physical nor has seen a dentist since his date of placement of 12/7/2012. However, youth
30 reported that he did not have any issues with health or getting medical treatment if or when
31 necessary. *Note: As result of this review both medical and dental follow up services are currently
32 being scheduled for client #2.*

SUPERVISOR'S NAME: Mei Yuk Kung

TELEPHONE: (916)654-0118

LICENSING EVALUATOR NAME: Olaniyan Akyeem

TELEPHONE: (916) 838-5875

LICENSING EVALUATOR SIGNATURE:



DATE: 02/23/2012

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DATE: 02/23/2012

FACILITY EVALUATION REPORT (Cont)

FACILITY NAME: HERITAGE YOUTH SERVICES: BIRDSEYE
RTC

FACILITY NUMBER: 602300068

VISIT DATE: 02/23/2012

NARRATIVE

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SCOPE AND STATUS OF RECERTIFICATION REVIEW:

- Entrance interview with Lynn Loftin, Executive Director
- Collection of updated and current licensing documents, organizational and program information material.
- Review and discussion of administrative changes, oversight and visit plan.
- Sample of client files reviewed, both via data systems and hard files.
- Sample of personnel files reviewed.
- Client interviews.

OUT-OF-STATE CERTIFICATION FINDINGS, VIOLATIONS AND PLAN OF CORRECTION:

1. Develop a Plan of Correction (POC) to ensure all medical records are obtained within 30 day of initial placement. Client #1 missing valid copies of immunizations / TB on file. Client #2 has no verification of initial medical or dental assessments on file. Agency is currently in the process of contacting placing counties for this information. Medical and dental visits are currently being scheduled for client #2.

POC -Verification of scheduled medical /dental visits due by March 23, 2012.

CERTIFICATION DECISION: Recommend Re-certification through February 2013

SUPERVISOR'S NAME: Mei Yuk Kung

TELEPHONE: (916)654-0118

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