



**Community Care Licensing Division  
Quality Assurance, Advocacy and Technical Support Bureau**

## Adult Residential Facilities – Most Common Deficiencies in 2014

This is an analysis of the most common types of deficiencies cited during Adult Residential Facility (ARF) inspection visits in 2014. The Quality Assurance Unit reviewed a sample drawn from the eight Adult and Senior Care Program Regional Offices of 624 Inspection Visit Reports (Random Annual, Five-Year Visit & Required Visit) and 1829 citations. This list is limited to those types of deficiencies cited in four percent (4%) or more of inspections.

*Are you an ARF licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at [TechnicalSupportProgram@dss.ca.gov](mailto:TechnicalSupportProgram@dss.ca.gov).*

Most common deficiencies cited when citations were issued during an ARF inspection visit	This requirement can be found in Title 22 of the California Code of Regulations, Division 6:		Percentage of ARFs cited for this deficiency when citations were issued during an inspection visit
	Section Name	Section (and sub-section)	
The facility shall be clean, safe, sanitary, and in good repair at all times.	Buildings and Grounds	80087(a)	46%
Hot water delivered to fixtures used by clients shall attain a hot water temperature of not less than 105 degrees Fahrenheit (40.5 degrees Celsius) and not more than 120 degrees Fahrenheit (48.8 degrees Celsius).	Fixtures, Furniture, Equipment and Supplies	80088(e)(1)	24%
Disinfectants, cleaning solutions, poisons, and other items that could pose a danger to clients shall be inaccessible.	Buildings and Grounds	80087(g)	19%
Staff providing care and supervision shall receive first aid training from qualified agencies including but not limited to the American Red Cross.	Health Related Services	80075(f)	16%
Supplies of staple nonperishable foods for a minimum of one week and fresh perishable foods for a minimum of two days shall be maintained on the premises.	Food Service	85076(d)(1)	12%
Medication shall be kept in a safe and locked place that is not accessible to persons other than employees responsible for the supervision of the centrally stored medication.	Health Related Services	80075(k)(1)	9%

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Food shall be selected, transported, stored, prepared and served free from contamination and spoilage and fit for human consumption. Food in damaged containers shall not be accepted, used or retained.	Food Service	80076(a)(7)	9%
The licensee shall ensure that each client has clean linen in good repair, including lightweight, warm blankets and bedspreads; top and bottom bed sheets; pillow cases; mattress pads; rubber or plastic sheeting, when necessary; and bath towels, hand towels and washcloths.	Fixtures, Furniture, Equipment and Supplies	85088(c)(4)	7%
Toilets, hand washing and bathing facilities shall be maintained in safe and sanitary operating condition, and additional equipment, aids, and/or conveniences shall be provided for physically handicapped clients who need such items.	Fixtures, Furniture, Equipment and Supplies	80088(e)(3)	6%
Disaster drills shall be conducted at least every six months. The drills shall be documented and the documentation maintained in the facility for at least one year.	Disaster and Mass Casualty Plan	80023(d)(2)	6%
All facilities shall secure and maintain a fire clearance approved by the city or county fire department, the district providing fire protection services, or the State Fire Marshal.	Fire Clearance	80020(a)	6%
Each licensee shall maintain accurate records of accounts of client cash resources, personal property valuables entrusted to his/her care.	Safeguards for Cash Resources, Personal Property, and Valuables of Residents	80026(h)	5%
The licensee shall ensure that a separate, complete, and current record is maintained in the facility for each client.	Client Records	80070(a)	5%

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The licensee shall ensure that each client's written Needs and Services Plan is updated as often as necessary to assure its accuracy, but at least annually. These modifications shall be maintained in the client's file.	Modifications to Needs and Services Plan	80068.3(a)	5%
Each client record shall contain a medical assessment which includes ambulatory status.	Client Records	80070(b)(8)	5%
Outdoor and indoor passageways, stairways, inclines, ramps, open porches and other areas of potential hazard shall be kept free of obstruction.	Buildings and Grounds	80087(c)	5%
Administrator Certificates shall be renewed every two (2) years.	Administrator Certification Requirements	85064.2(e)	4%
The sharing of towels and washcloths between clients shall be prohibited.	Fixtures, Furniture, Equipment and Supplies	85088(c)(4)(B)	4%
All individuals subject to a criminal record review shall, prior to working, residing or volunteering in a licensed facility, request a transfer of a criminal record clearance.	Criminal Record Clearance	80019(e)(2)	4%
The licensee shall complete a Needs and Services Plan for each client.	Needs and Services Plan	80068.2(a)	4%